



Seventh-day
Adventist Church™
Australia

**A joint message from Seventh-day Adventist Aged Care providers
around Australia**

Seventh-day Adventist Aged Care providers around Australia provide care in its various forms to more than 2000 older Australians. As a group we are deeply saddened by the evidence of neglect within Australia's aged care system that has been highlighted by the Royal Commission into Aged Care's recently released interim report.

Seventh-day Adventist Aged Care services operate in accordance with the beliefs and values of the Seventh-day Adventist Church — our priority is to reflect Jesus' love and compassion. We believe that older Australians have the right to receive care that is safe, dignified and personalised. We are committed to providing services that meet our residents' physical, social, emotional and spiritual needs. This can only be achieved through our dedicated and hardworking staff, whom we would like to publicly acknowledge for their commitment to care and service.

While we strive to provide the highest possible quality of care, we understand that no system is perfect, and we are constantly seeking ways to improve our services. We encourage residents, family members and friends to be confident in providing feedback to ensure that we can respond quickly and appropriately to any matters of concern.

As a group we appreciate the work of the Royal Commission to date as a means of improving and strengthening the industry, and we look forward to receiving its final report in 12 months' time. In the meantime we will continue to work with our industry peak bodies to ensure that we as providers, on behalf of our residents, have input into shaping a better aged care system for all.

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